

EVALUATION SUMMARY - RFP #2016-01 PROPERTY TAX SOFTWARE

RFP Evaluation Criteria		Spindle Media	Southwest Data Solutions	Tyler Technology	Net Data	Harris Govern
Functional & Technical Requirements/ qualifications of personnel/ products proposed	35%	33.80%	31.79%	29.89%	27.74%	22.05%
Comments:		All Critical & DESIRED requirements included in current software release. Qualified personnel	Very few critical & DESIRED requirements require custom modifications or cannot be provided. Qualified personnel	Some critical & DESIRED requirements require custom modifications or cannot be provided. Qualified personnel	Multiple critical & DESIRED requirements require custom modifications or cannot be provided. Qualified personnel	Multiple critical & DESIRED requirements require custom modifications or cannot be provided. GIS mapping not available w/o additional licenses & set up fees with a shared database.
Approach/Scope of Work/ proposer's understanding of scope and methodology to accomplish services	20%	19.40%	19.00%	15.60%	15.40%	17.80%
Comments:		273 vendor hrs, 149 county hrs. (for design, config & setup, implementation, testing and training) 60-90 day conversion. Detailed project roles & responsibilities.	616 vendor hrs, 144 county hrs (for design, config & setup, implementation, testing and training) Will meet Sept. 1 go live date	332 vendor hrs, 260 county hrs . (for design, config & setup, implementation, testing and training) 11 month , w/ month 9 go live date. 1 week to balance roll, if no errors, Detailed implementation plan. CANNOT meet deadline for GoLive	489 vendor hrs, 351 county hrs (for design, config & setup, implementation, testing and training) Will meet Sept. 1 go live date	780 vendor hrs, 304 county hrs (for design, config & setup, implementation, testing and training) Will meet Sept. 1 go live date
Experience/ past performance, reference checks	20%	19.00%	17.80%	18.60%	16.60%	17.00%

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Comments:		(Large County tax office customer base) Tarrant & Denton (no new county since 2011) References very favorable	Very few County clients, mainly appraisal districts.	Numerous county clients. Good references, but not all positive	Good references	Good references
Cost/ price Services/licenses/maintenance	25%	25.00%	23.25%	18.75%	20.75%	10.50%
Comments:		Server included in total cost	Server?	Server is additional \$31,126.50 (added to cost on comparison sheet)	Will use existing server	Includes server
TOTAL CRITERIA:	100%	97.20%	91.84%	82.84%	80.49%	67.35%